

AUG - 7 2012

FCC Mail Room

"This is a public comment to the Wrightpetition"
(cc docket # 96-128)

"Dear Chairman Genachowski"

Greetings to you and orignaztion, i William Long # g-64902
of calipatria state prison in the state of california , I'm
sending you this letter in regards to my grave concern of the
high prices my family is forced to pay for us to maintain
communication with one another,which has in turn stopped the
much needed communication.I understand that companys are
in the business of making money, yet these prices are simply
unreasonable in there very nature.Would you please place a reg-
ulation on these company's abusing there privileages. This will
enable me resume a more healthier relatrionship with my family,
please.My family stays such a great distance from where i'm
housed and the ability to communicate on a regular basis would
be great for myself and family.

Thaank you and God Bless,

William J. Long
G-64902-A-1-229
p.o.box 5002
Calipatria ,Ca 92233



July 30th, 2011

Received & Inspected

AUG - 7 2012

FCC Mail Room

Dear Chairman BENACHOWSKI,

This is a public comment for the Wright Petition (CC Docket #96-128). I have been incarcerated for almost 14 years now and during that time, I've witnessed the phone rates go up drastically. Due to those facts, it's hard to maintain family bonds. I am enclosing the latest developments on the phone situation where the phone service accuses the prisoner's for making 3-way calls. A lot of those claims are false and D.O.C. never reimburses the prison population nor their families for said charges. Personally speaking my parents are older people with a fixed income, extra phone calls will be hard not only on me, but on them also. Hopefully something will be done soon to put an end to the D.O.C. criminal exploitation of the phone system. I kindly thank you in advance.

Sincerely,

James Shahan
JAMES SHAHAN



Received & Inspected

OFFENDER REQUEST FOR INFORMATION

AUG - 7 2012

INSTRUCTIONS FOR FILING: If you have a complaint that may result in a formal grievance, you must use the Informal Complaint Form. This form is to be used for requesting general information through specific departments. Please ensure that your topic coincides with the appropriate department.

ECC Mail Room

Please fill out form & send to (please check one below) and place in the institutional mail. All requests for maintenance issues should be sent to the Building Supervisor. Place your request in designated area on this form ONLY.

- | | | |
|--|--|--|
| <input type="checkbox"/> Warden | <input type="checkbox"/> Building Supervisor | <input type="checkbox"/> Mailroom |
| <input type="checkbox"/> Assistant Warden | <input type="checkbox"/> DCE | <input type="checkbox"/> Laundry |
| <input type="checkbox"/> Major (Security) | <input type="checkbox"/> Mental Health | <input type="checkbox"/> Offender Grievance Office |
| <input type="checkbox"/> Treatment — Name: | <input type="checkbox"/> Medical | <input type="checkbox"/> Safety Officer |
| <input checked="" type="checkbox"/> Operations Manager | <input type="checkbox"/> Food Service | <input type="checkbox"/> Disciplinary Hearings Officer |
| <input type="checkbox"/> Business Office | <input type="checkbox"/> Rec. Supervisor/Law Library | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Personal Property | <input type="checkbox"/> Offender Records | |

SHAKEN	YOHANNES	1048849	B	80
Offender's Last Name	First Name	Number	Building	Cell Number

PLEASE STATE YOUR REQUEST (USE THIS AREA ONLY)

THIS IS IN RESPONSE TO MY INFORMAL
COMPLAINT THAT I SENT TO YOU.
THE NUMBER THAT I CALLED WHEN
I WAS CUT OFF IS ~~2-XXXXXX~~

THANK YOU

Offender's Signature: Yohannes Shaken Date: 7-26-12

STAFF RESPONSE:

GTH was contacted in reference to your complaint. After checking the call, it was flagged as a third-party call. However, the problem may have been caused by noise in the background from another source. These steps may assist w/ future calls:

- If a cordless phone, check the batteries.
- If a cordless phone, the resident needs to stay stationary when talking on the telephone.

Respondent's Signature: [Signature] Date: 7.27.12





RECEIVED

Informal Complaint

INSTRUCTIONS FOR FILING: Briefly write your issue in the space provided on this Informal Complaint form, preferably in ink. Only one issue per Informal Complaint. Place your complaint in the designated area at your facility. A receipt is issued within 2 working days from the date received if the Informal Complaint is not returned during intake. If no response is received within 15 calendar days, you may proceed in filing a regular grievance. You may utilize your receipt as evidence of your attempt to resolve your complaint.

Offender Name Yohannes Shaleem (J. GRANT) Offender Number 1048849 Housing Assignment B-80
☒ Unit Manager/Supervisor ☐ Food Service ☐ Treatment Program Supervisor
☐ Personal Property ☐ Commissary ☐ Mailroom
☐ Medical Administrator ☐ Other (Please Specify): _____

Briefly explain the nature of your complaint (be specific):

ON 7-23-12 WHILE USING THE INMATE TELEPHONE,
MY CALL WAS CUT OFF FOR ALLEGEDLY USING A 3-WAY
CALL WHICH IS UNTRUE. THE TIME OF THE CALL WAS
AFTER 5pm

Offender Signature Yohannes Shaleem Date 7-23-12

Offenders - Do Not Write Below This Line

Date Received: 7-24-12 Tracking # NCC-12-INF-03838
Response Due: 7-30-12 Assigned to: Mr. J. Royler
Action Taken/Response: _____

Additional information is needed before I can determine
the cause why your call was cut off. Please submit
the telephone number that you had called prior to the
call being cut-off.

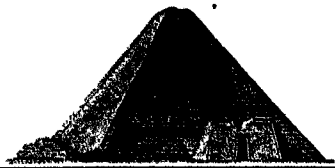
Respondent Signature [Signature] Printed Name and Title Joann Bonst Date 7/25/12

WITHDRAWAL OF INFORMAL COMPLAINT:

I wish to voluntarily withdraw this Informal Complaint. I understand that by withdrawing this Informal Complaint, I will not receive a response nor will I be able to file any other Informal Complaint or Grievance on this issue.

Offender Signature: _____ Date: _____
Staff Witness Signature: _____ Date: _____





JOHN ROBERTS
 JT-5669 / DA-11
 10745 ROUTE 18
 ALBION, PA 16475-0002

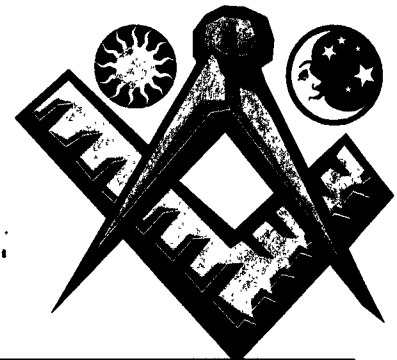
Received & Inspected

AUG - 7 28

FCC M



MEMO



TO: OFFICE OF THE CHAIRMAN Julius Genachowski
 FROM: John Roberts
 DATE: August and
 RE: Phone Rates

Sir,

I've been in prison for about 20 yrs. In the last
 7 yrs I've been only able to afford
 4 Phone Calls. This is insane. It costs
 me 10.00 to make 2 Phone Calls. I only
 make 14.00 per month. I just feel like
 this Monopoly (and thats what it is)
 is Unfair. If I had the choice to
 Change Carriers I would.

Thank
 You

"Deep within man dwell those slumbering powers. Powers that would astonish him. Capabilities and influences that he never dreamed of possessing. Forces that would revolutionize his life, if only aroused and put into action."

"Arisen Sweat Martin"



TRULINCS 63737054 - JOHANSEN, KEVIN - Unit: BRO-D-A

Received & Inspected

FROM: 63737054
TO:
SUBJECT: Phone Justice Campaign
DATE: 07/23/2012 09:48:57 AM

AUG - 7 2012

FCC Mail Room

Kevin Johansen

Reg. No. 63737-054
MDC Brooklyn
PO Box 329002
Brooklyn, NY 11232

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

This is a public comment for the Wright Petition (CC Docket 96-128)

Dear Chairman Genachowski:

I am a federal prisoner. My case had two parts, one in California where I am from, and the other in New York City. During the nearly ten months my case was being heard in federal court in San Francisco, the US Marshals housed me in the Alameda County Jail (Santa Rita) in Dublin, California. My mother lives within the same area code, yet when she would add \$25 to her prepaid phone account, it would be gone in maybe half an hour of talking, broken up in several phone calls because each phone call cost a few dollars for the first minute, then a smaller amount for subsequent minutes. My mother is poor. Her monthly income is lower than her rent, and she lives well under the federal poverty line. I gave her access to the money in my bank account to help her with this, but it was not enough.

While there, I had to communicate with my attorney in New York City. This jail did not have a system for legal calls for federal inmates. My attorney in New York was appointed and paid by the court, though he was not a public defender. There was no special phone I could use that would give me free phone calls to him, so my mother had to pay for that, too, a few times. I know that the attorney could have established his own account and eventually the courts would reimburse him. This is how it is supposed to be, but it is not done that way in reality. If I wanted to speak to my attorney, my mother had to pay for it. This was even more expensive than the calls I made to her, though that was prohibitively expensive.

After ten months I was transferred to Brooklyn to handle this aspect of my case, and I have been housed in a Federal BOP prison for the last twelve months. From the county jail in California, the cost for a 15 minute phone call was about \$10 to a local number. From the federal jail in Brooklyn, a long distance phone call of 15 minutes has a flat rate of \$3.45, which is comparatively reasonable. When is the last time you paid that much for a phone call? I remember we used to be billed that way in the 1990s for landlines, but it is not considered normal these days.

The BOP limits each inmate to 300 minutes per month, no matter what their circumstances are. They also have wide latitude to place federal prisoners anywhere in the country. There is supposed to be a rule that they house us within 500 miles of our homes within a few years of our release dates, but that is a suggestion rather than a rule and isn't always followed. I am 27 years old and I have never been in jail or separated from my family for this long. Since I'm not able to receive visits from them, phone calls are the next best thing. I know this is a separate issue from the high costs of the calls, but limiting the number of minutes is just as destructive to families, especially when they could be on the other side of the country. It damages relationships and makes the time harder. This isn't supposed to be part of the punishment.

It is unfair to lock up the poorest people in this country only to allow predatory phone companies to exploit them. Limiting a prisoner's connection to his family damages his stability in prison and in transitioning back into the world.

Thank you.

Kevin Johansen

